

Frequently Asked Questions (FAQs)

Pump In Style® with MaxFlow™ Tubing Adaptor Change

1. What is different about the tubing adaptor?

The yellow tubing adaptor ends that insert into the connector and breast pump were modified by adding a post. The added post extended the length to 6.6 mm.



2. Why did the tubing adaptor change?

In order to prevent PersonalFit™ connectors (included in Symphony® kits) from being used with Pump in Style® with MaxFlow™, we added length to the post to alert moms this tubing is not compatible with the connector as the tubing will not stay attached or sealed. The added post diameter is 5.4 mm, whereas the opening on the Symphony connector is 6.2 mm. Therefore, if mom tries to insert her Pump in Style with MaxFlow tubing into the Symphony connector it will be too loose/small, preventing a seal.

Using the wrong connectors with Pump in Style with MaxFlow may cause irreversible damage to the pump. Only the PersonalFit Flex™ Connector should be used. The Symphony pump has a closed system membrane at the pump to block milk from entering the pump motor. However, with the new Pump in Style with MaxFlow, the closed system membrane moved to the top of the kit with the connector (see next page for visual explanation). If mom uses the Symphony connectors, they are bypassing the closed system membrane and allowing milk to enter into the pump and may cause irreversible damage to the pump.

3. Does this modification impact performance?

No, the new tubing change does not affect the performance of the breast pump if used with the correct connectors or mom's ability to single pump by placing one adaptor end into the y-connector.

4. When will this change happen?

The new tubing will begin being produced in January 2022. This is a rolling change across all Pump in Style® with MaxFlow™ SKUs and you may notice for a short period of time that some existing SKUs may still include the original tubing.

Medela Item

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101041360
101041361 & 101041362
101040485

Medela Product Description

Pump in Style with MaxFlow for WIC
Pump in Style with MaxFlow for Insurance
Pump in Style with MaxFlow for Retail
Pump in Style with MaxFlow Replacement Tubing

5. Where is the closed system membrane?

With Medela, the closed system membrane is located at either the breast pump or at the kit, depending on the pump design. Every Medela breast pump includes a kit that has been designed specifically for that breast pump to provide the best performance.

Closed System at the breast pump



Closed System at the breast pump kit



6. Which connector should be used with Pump in Style with MaxFlow?

The only connectors that should be used with Pump in Style[®] with MaxFlow[™] are the white and gray or yellow and gray PersonalFit Flex[™] connectors that are included with the breast pump or purchased as an accessory or spare part.

The correct connector for my breast pump

